

Seconds Count in an Emergency

We are all familiar with 911 the system which is used to report emergencies. Kane County has launched an emergency telephone notification system called CodeRED® that notifies you in the event of an emergency. Sugar Grove is included in the Kane County's CodeRED® Emergency Telephone Notification System. The system allows local officials to telephone targeted areas of a municipality or the entire County in case an emergency requires immediate action. CodeRED is capable of dialing 50,000 phone numbers per hour and delivers a recorded message to a live person or an answering machine, making three attempts to connect to any number.

CodeRED® will be used when the authorities determine that a substantial risk exists such as a transportation accident, severe weather, industrial accident, or terrorist attack. It can also be used for search and rescue operations, a missing person alert, prison escape alerts, and sexual offenders or predators alerts.

If you currently have a listed phone number, you are already in the system. If you have an unlisted number, use a cell phone, Voice Over Internet Protocol (VoIP) phone system or if you have an automated attendant that answers your phone you must request to be added to the system. You may also add other contact phones, as many as you desire, to the system. To sign up or for additional information www.kcoem.org/CodeRED/CodeRED.htm. If you do not have internet access you may call 630-232-5985.